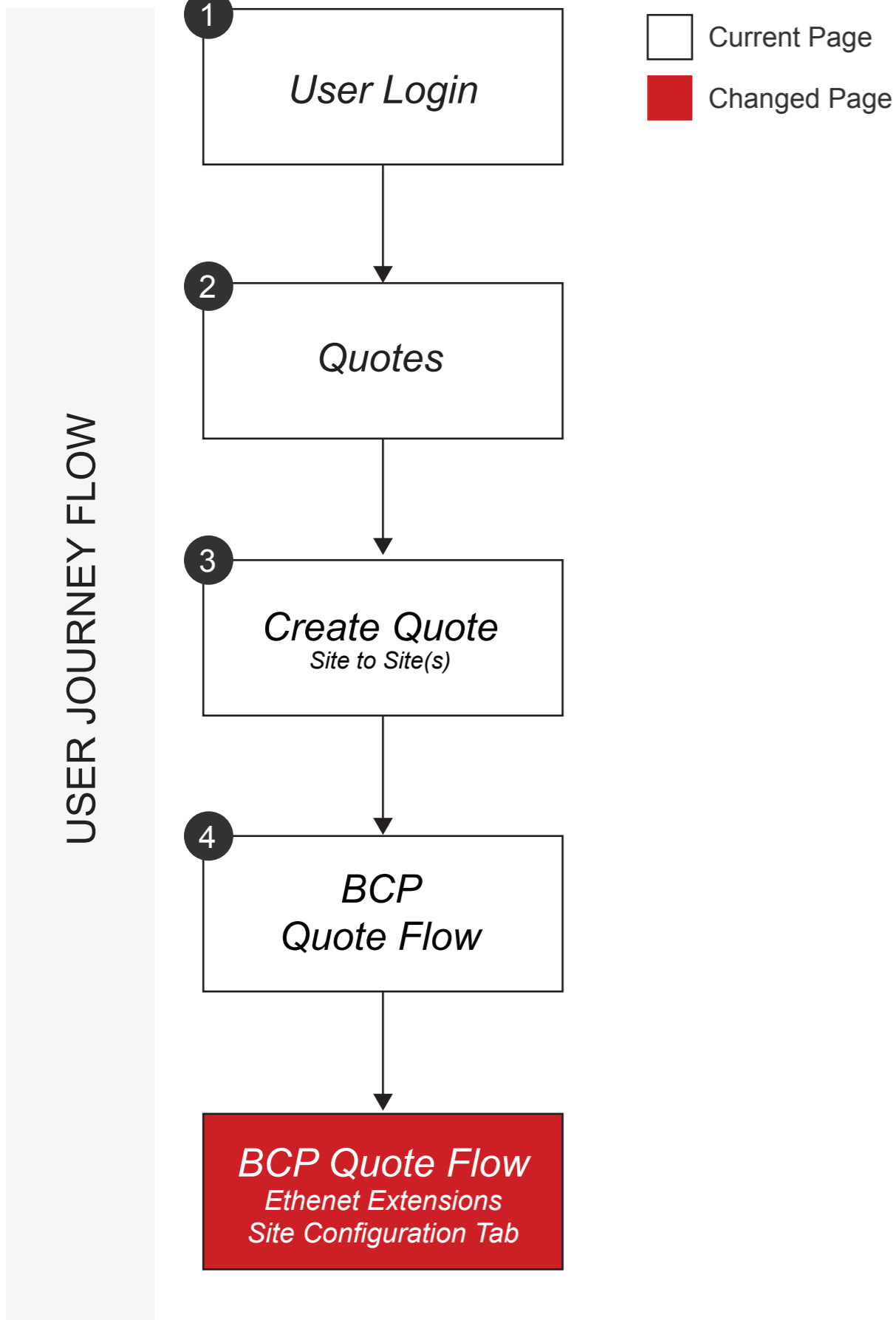# Wireframes and UX Journey

The purpose of this document is show the wireframes and flows required to implement the online journeys for change request CR009.

This is used to inform stakeholders and the production team.

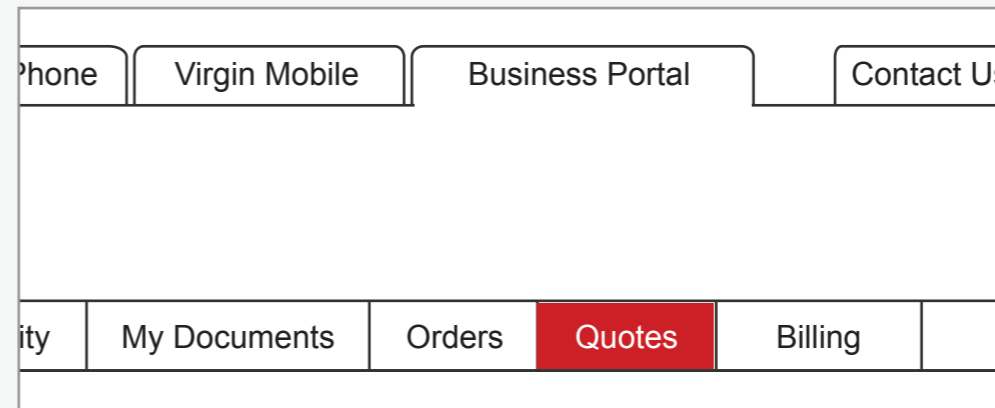## CR009 Ethernet Extensions NTU Fields: Introduction

Display the NTU options provided by BPT. BPT provides NTU information. This is currently displayed in BCP for NE, EE+, IPVPN, EVPN and MIA. The Information is available in the same way for EE and this is a request to ensure that the options are displayed in BCP during the quote stage as well as in the order form.

Two new fields will be added to the Site Configuration tab.

Document Name: CR009_Ethernet_Extensions_and_NTU_v1.0.pdf
Owner: Paul Rust
Date: 20/03/2013
Current Version: Version 1.0
Classification: Internal
Draft or Final: Final

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USER JOURNEY FLOW

1 User Login

2 Quotes

3 Create Quote
Site to Site(s)

4 BCP
Quote Flow

BCP Quote Flow
Ethenet Extensions
Site Configuration Tab

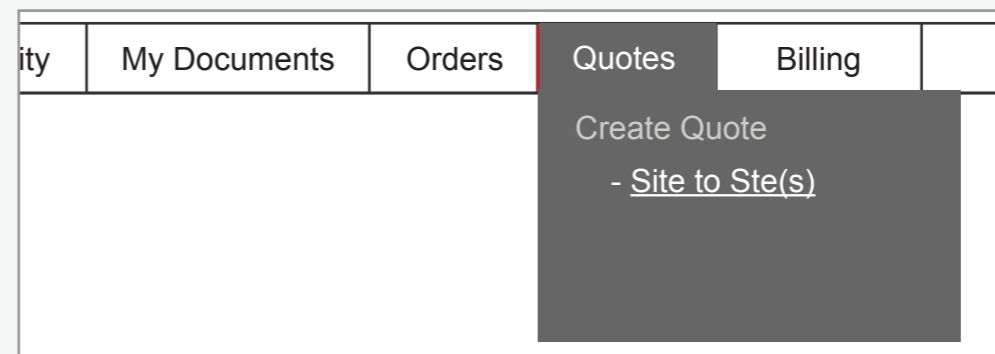☐ Current Page

■ Changed Page

User Journey Flow

1 User successfully logs in to the Engage Portal

2 User selects Quotes (or hovers to view drop down menu) in main portal navigation

Phone	Virgin Mobile	Business Portal	Contact Us

...ity	My Documents	Orders	Quotes	Billing

3 User selects Site to Site(s)in sub navigation and is directed to the Quote Type page.

...ity	My Documents	Orders	Quotes	Billing

Create Quote

- Site to Ste(s)

4 The user will select a Address Level from select menu on page and then enters the portal quote flow process.

Version:
1.0

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Project: Engage
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Ethernet Extensions Quote - Site Configuration Tab

Allows the user to get a quote for Ethernet Extensions. This page will include two new fields (A End NTU and B End NTU).

| virginmedia.com | Virgin Broadband TV and Phone | Virgin Mobile | Business Portal | Contact Us | Site Map | Glossary | Help |

Portal Home | My Profile | Logout

Logo

| My Account | Serviceability | My Documents | Orders | Quotes | Billing |

1 This is a new field (A End NTU) for this tab.

2 This is a new field (B End NTU) for this tab.

All other funcitonaliy will stay the same on this tab.

| Sites | Serviceability | Configuration | Site Configuration | Quote Results | Saved Quotes(s) |

Estimated time per quote is (x) minutes

Circuit Bandwidth   ○ 10 Mbps   ○ 100 Mbps   ○ 1 Gbps   ○ 10 Gbps

A End NTU   [|▼] ——— **1**

B End NTU   [|▼] ——— **2**

Add Config

Cancel   Previous   Next

Ethernet Extensions Quote - Site Configuration Tab

Allows the user to get a quote for Ethernet Extensions. This wireframe show what the displayed site configurations section will look like with the two new data fields.

virginmedia.com	Virgin Broadband TV and Phone	Virgin Mobile	Business Portal	Contact Us	Site Map	Glossary	Help

Portal Home | My Profile | Logout

Logo

My Account	Serviceability	My Documents	Orders	Quotes	Billing

Sites	Serviceability	Configuration	Site Configuration	Quote Results	Saved Quotes(s)

Estimated time per quote is (x) minutes

Circuit Bandwidth   ◯ 10 Mbps   ◯ 100 Mbps   ◯ 1 Gbps   ◯ 10 Gbps

A End NTU   [|▼]

B End NTU   [|▼]   **2**   [Add Config]

Site Configurations

Circuit Bandwidth   Data
A End NTU   Data
B End NTU   Data   **1**   [Delete Config]

[Cancel]   [Previous] [Next]

1 This shows how the two new NTU values will be displayed in the Site Configurations area.

2 This section(s) is only displayed when the user has added a valid config (current functionality).

NOTE: NTU speed mapping must match circuit bandwidth.

The correct NTU must be inserted into the order forms.